

SHIVAJI UNIVERSITY, KOLHAPUR - 416004, MAHARASHTRA

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शिवाजी विद्यापीठ, कोल्हापूर -४१६००४,महाराष्ट्र

दुरध्वनी-ईपीएबीएक्स -२६०९०००, अभ्यासमंडळे विभाग दुरध्वनी ०२३१—२६०९०९४



Date: 10/04/2024



Ref../SU/BOS/Com & Mgmt./ 216

To,

The Principal Affiliated (Commerce & Management) College Shivaji University, Kolhapur

Subject: Regarding syllabi of B. Com. Part-III 1) Business Management (Entire) (Sem. V & VI) 2) Bank Management (Entire) (Sem. V & VI) Choice Based Credit System (CBCS) degree programme under the Faculty of Commerce & Management as per National Education Policy, 2020

Sir/Madam,

With reference to the subject mentioned above, I am directed to inform you that the University authorities have accepted and granted approval to the revised syllabi of B. Com. Part-III 1) Business Management (Entire) (Sem. V & VI) 2) Bank Management (Entire) (Sem. V & VI) Choice Based Credit System (CBCS) under the Faculty of Commerce & Management as per National Education Policy, 2020

This syllabi shall be implemented from the academic **year 2024-2025** onwards. A soft copy containing the syllabus is attached herewith and it is also available on university website www.unishivaji.ac.in (Online Syllabus).

You are therefore, requested to bring this to the notice of all Students and Teachers concerned.

Thanking you,

Yours faithfully,
(Dr. S. M. Kubal)
Dy. Registrar

Encl: As above

Copy to,

1. I/c Dean, Faculty of Commerce & Management

2. Chairman, BOS under Faculty of Commerce & Management

for information

3. Director, BOEE

4. Appointment Section

5. P. G. Admission Section

6. B. Com. Section

7. Affiliation Section (U.G./P.G.)

8. Computer Center/I.T.

9. Eligibility Section

10. Distance Education

11. P.G. Seminer Section

for information and necessary action.



National Education Policy (NEP -1.0)

Bachelor of Commerce
B.Com. (Business Management) Part III
Programme

Faculty of Commerce and Management

(Regulations in accordance with National Education Policy to be implemented from Academic Year 2024-25)

B.Com. (Business Management)Part -III,

Semester -V

Cours Code – CC 19

Entrepreneurship Development (NEP-1.0)

Credits -4 (Marks 100, Theory: 80 Marks, Internal Exam: 20 Marks)

Course Outcome-

- To make students understand details of entrepreneurship development
- To acquaint students with different theories of entrepreneurship

• To develop understanding and importance of rural entrepreneurship in India.

Unit	Content	Contact
		Hrs.
	Entrepreneur	
I	 Meaning and Characteristics of entrepreneur 	
	 Qualities and Functions of entrepreneur 	15
	 Types of entrepreneur. 	
	 Problems faced by women entrepreneurs in India 	
	Entrepreneurship	
II.	 Concept of Entrepreneurship 	
	 Theories of Entrepreneurship (Schumpeter, Max Weber, 	15
	ThomasCochran, Peter Drucker)	
	 Role of entrepreneurship in Economic Development 	
	Entrepreneurship Development	
III.	 Concept and Objectives of Entrepreneurship development 	15
	 Phases of Entrepreneurship programme in India 	
	 Institutions for entrepreneurship development- EDII- 	
	Ahmadabad, NIESBUD - New Delhi , NISIET -	
	Hyderabad	
	,MCED Aurangabad	
	Rural Entrepreneurship in India	
IV.	 Meaning and Need for rural entrepreneurship 	
	 Problems of rural Entrepreneurship. 	15
	 Entrepreneurship in agricultural sector and village Industry 	

- 1. Vasant Desai "The Dynamics of Entrepreneurial Development and Management, Himalaya Publishing House, Mumbai, Sixth Edition, 2010.
- 2. Khanka S. S. "Entrepreneurial Development", Chand and Company Ltd, New Delhi, ThirdRevised Edition, 2001."
- 3. N.P. Singh, "Entrepreneurship Development", Theories & Practices.
- 4. Entrepreneurial Development in India Dr. C. B. Gupta & Dr. N. P. Srinivasan, SultanChand & Sons, New Delhi.
- 5. M. Gangadhar Rao, "Entrepreneurship & Entertainment Development.

B.Com. (Business Management)Part-III,

Semester -V

Cours Code - CC 20

Human Resource Planning and Development (NEP-1.0) Credits -4 (Marks 100, Theory: 80 Marks, Internal Exam: 20 Marks)

Course Outcome:

- To make students understand importance of HR Planning.
- To help students understand Business Ethics

• To help students understand social responsibilities of business.

 Human Resources Planning: Meaning and concept of Human resource planning Need for HR Planning Advantages of HR Planning 	15
 Meaning and concept of Human resource planning Need for HR Planning 	15
	15
 Advantages of HR Planning 	
Process of HR Planning:	
II. Steps involved in HR Planning	
 Assessing Human Resource requirements; 	15
 Human resource forecasting 	
Human Resource Development	
III. Concept of HRD	15
 Aims and objectives of HRD 	
 Scope of HRD 	
Components of HRD	
IV. Process of HRD	
 Benefits of Human Resource Development 	15
 Responsibilities of HRD manager in an organization 	

- 1. Aswathappa HRM Tata me grow hill Publishing co. New Delhi.
- 2. LM Prasad, HRM Sultan Chand & Sons, New Delhi.
- 3. Jayashankar HRM Margham Publications, Chennai.
- 4. Chitra Atmaran Naik Hen Ane books Pvt.Ltd

B.Com. (Business Management)Part-III,

Semester –V

Cours Code – CC 21

Service Marketing (NEP-1.0)

Credits -4 (Marks 100, Theory: 80 Marks, Internal Exam: 20 Marks)

Course Outcome:

- To make students understand importance of service industry
- To help students understand various services.

• To help students understand the application of 7 P's in service industry

Unit	Content	Contact Hrs.
	Services	
I	 Meaning ,concept and Characteristics of services 	
	 Difference between Goods and Services, 	15
	 Classification of Services 	
	 Reasons for growth of service sector in India. 	
	Service Marketing	
II	 Meaning and concept of service marketing 	
	 7P's in Service Marketing 	15
	 Service consumer behavior – as a decision maker and 	
	components of customer expectation	
	Challenges Of Service Marketing	
III	 Marketing Planning for Services, 	15
	 Developing and Managing the Customer Service Function, 	
	 Developing and Maintaining Quality of Services 	
	Application of 7 P's in industry	
IV	Bank and Insurance	
	 Tourism and Hospitality 	15
	 Healthcare services. 	
	 Transportation Services. 	

- 1. Services Marketing- Zha S.M., Himalaya Publishing House
- 2. Services Marketing Harsh Verma, Pearson Education
- 3. Service Marketing Rajendra Nargudkar, Tata McGraw Hill Education Pvt. Ltd.
- 4. Services Marketing-Zeithaml, Bitner, Gremler& Pandit, McGraw Hill Publication

B.Com. (Business Management)Part-III,

Semester –V Cours Code – CC 22

Inventory Management (NEP-1.0)

Credits -4 (Marks 100, Theory: 80 Marks, Internal Exam: 20 Marks)

Course Outcome:

- To make students understand importance of Inventory Management.
- To help students understand various Inventory Levels.
- To help students understand the application of Quadrant Technique of Inventory.

Unit	Content	Contact Hrs.
I	 Introduction to Inventory Management Meaning, concept of Inventory Management. Inventory Management Process and its Importance Principles of Inventory Management 	15
II	 Concepts and Valuation of Inventory Concepts and Objectives of Inventory Need for holding inventory Planning and Controlling Inventory Levels. 	15
III	 Inventory Control and Models Meaning and Concept of Inventory Control Importance and scope of Inventory Control, Inventory Models- ABC Analysis, EOQ, ROL and JIT. 	15
IV	Inventory Methods Inventory Methods- Inventory Ranking Methods Quadrant Technique- FIFO, LIFO and Weighted Average Use of Computers in Inventory Management.	15

- 1. Essentials of Inventory Management by Max Muller
- 2. Achiving effective Inventory Management by John Schreibfeder
- 3. Inventory Management Explained by David J.
- 4. Inventory Management- Principles and Practices by P. Narayan, Jaya Subramanian
- 5. Inventory Management by Bose, D. Chandra

B.Com. (Business Management)Part -III,

Semester –V Cours Code – DSE I

Goods and Services Tax (NEP-1.0)

Credits -4 (Marks 100, Theory: 80 Marks, Internal Exam: 20 Marks)

Course Outcome:

- To make students understand details of Taxation.
- To acquaint students with different types of tax in India.

• To develop knowledge and understanding of goods and services tax in India.

Unit	Content	Contact
		Hrs.
	Introduction to Taxation.	
I.	Meaning of Taxation.	
	Features of Taxation.	15
	 Advantages of Taxation. 	
	 Types of Taxation in India-Direct Tax, Indirect Tax. 	
	Introduction to GST.	
II.	Meaning and origin of GST.	
	Features of GST.	15
	 Advantages of GST. 	
	 Need for GST in India. 	
	GST Structure in India.	
III.	 Types of GST in India. 	15
	 Difference between CGST, SGST and IGST. 	
	 GST rates in India. 	
	 Goods and Services exempt under GST. 	
	Registration and Filling of GST Return.	
IV.	 GST Registration -Eligibility, limit and Need of Documents. 	
	 Process of GST Registration. 	15
	 GST Number-How to obtain GST number in details. 	
	 Filling of GST Return -Methods. 	

References:-

- 1) H.C Mehrotra, Indirect Taxes. [sahitya bhavan publications]
- 2) Vinod k. Singania, Indirect Taxes. [taxmannspublication , new delhi,2018]
- 3) GST- The essentials of goods and services tax.

[Dr.Thomas Joseph Thoumkuzhy, Dr. Jaya Jacob M. Dr.Chinnu M. Chacko]

- 4) Business Taxation-Vision book house.
- 5) Goods and Services Tax Act, 2017.

B.Com. (Business Management)Part -III,

Semester – V Course Code – DSE II

E-Commerce and Digital Marketing (NEP-1.0)

Credits -4 (Marks 100, Theory: 80 Marks, Internal Exam: 20 Marks)

Course Outcome:

- To make students understand of basics of digital marketing.
- To make students understand Marketing mix and customer behavior of Digital marketing.

• To make students understand various types of digital marketing.

Unit	Content	Contact Hrs.
	Introduction E-Commerce	TII 5.
I	 Introduction, meaning and concept 	
_	 Importance and Impact of E- Commerce 	15
	 Advantages and Limitations of E- Commerce 	
	Models of E- Commerce	
II	Models- B2B, B2C, C2B, C2C, B2G and G2B	
	 Measuring E- Commerce Success 	15
	 New trends in E- Commerce 	
	Digital Marketing:	
III	 Concept of digital marketing 	
	 Digital banking V/s traditional marketing 	15
	 Importance of digital marketing 	
	 Marketing Mix for Digital Marketing 	
	Types of digital marketing and its application	
IV	SEM (Search Engine Marketing)	
	 SEO (Search Engine Optimization) 	15
	PPC (Pay-Per-Click)	
	 SMM (Social Media Marketing) 	
	 Content Marketing 	
	Email Marketing	

- 1. "E-Commerce: Strategy, Technologies and Applications." By David Whiteley.
- 2. Digital marketing: From fundamentals to future by Swaminathan Kumar
- 3. Modern Marketing Principles & Practices by R S N Pillai
- 4. Fundamentals of Digital marketing Second edition by Pearson
- 5. "E- Commerce: An Indian Perspective" by P. T. Joseph
- 6. Digital Marketing by Seema Gupta, McGraw Hill

B.Com. (Business Management)Part -III,

Semester –VI Course Code - CC 23

Entrepreneurship Project Management (NEP-1.0)

Credits -4 (Marks 100, Theory: 80 Marks, Internal Exam: 20 Marks)

Course Outcome:

- Understand the process of project identification
- To gain knowledge regarding different institutions and schemes
- Understand different methods of project appraisal and preparation of business plan

Unit	Content	Contact Hrs.
	Introduction to project Identification	
I	 Meaning and concept of project 	
	 Sources of business idea 	15
	 Scanning of business environment 	
	 Preparation of preliminary project report (PPR) 	
	Institutional support and scheme : Role of	
II	 District Industries Center(DIC) office 	
	 Micro, Small & Medium Enterprise (MSME) 	15
	 Small Industries Service Sector(SISI) 	
	 MCED, SIDBI, SFC, KVIC, MUDRA, PMEGP 	
	Project Appraisal	
III	 Meaning of project appraisal 	15
	 Methods of project appraisal – Economic analysis, financial 	
	 analysis, Market analysis, Technical Analysis 	
	Formulation Of Business Plan	
IV	 Meaning and Objectives of Business Plan 	
	 Elements of Business Plan 	15
	 Business Planning Process - Self Audit, Evaluation of Business 	
	Environment, Setting Objectives, Forecasting Market	
	Conditions, Stating actions and resources required, Evaluating	
	Proposed plan, Assessing Alternative strategic plans, Controlling	
	the plan through Annual Budget	

- 1. Vasant Desai "The Dynamics of Entrepreneurial Development and Management, Himalaya Publishing House, Mumbai, Sixth Edition, 2010.
- 2. Khanka S. S. "Entrepreneurial Development", Chand and Company Ltd, New Delhi.
- 3. N.P. Singh, "Entrepreneurship Development", Theories & Practices.
- 4. Entrepreneurial Development in India Dr. C. B. Gupta & Dr. N. P. Srinivasan,
- 5. M. Gangadhar Rao, "Entrepreneurship & Entertainment Development
- **6.** Prasanna Chandra, Project Prepration, appraisal, implementation, Tata McGraw hill

B.Com. (Business Management)Part -III,

Semester –VI

Course Code - CC 24

Material Management (NEP-1.0)

Credits -4 (Marks 100, Theory: 80 Marks, Internal Exam: 20 Marks)

Course Outcome:

- To make students understand the concept of materials management
- To gain knowledge about methods of purchasing

• To make students understand the concept of stores and inventory management

Unit	Content	Contact Hrs.
	Materials Management :-	
I	 Concept, objectives, scope & functions of materials 	
	management.	15
	 Materials planning & Control:- 	
	 Concept, significance, material requirement planning 	
	(MRP), Material control cycle.	
	Purchase Management :-	
II	 Concept, objectives of purchasing 	
	 Functions of purchase department 	15
	 Methods of purchasing. 	
	Stores Management & Materials handling:-	
III	 Stores Management : Meaning and stores function, 	15
	 Classification & codification – meaning, need & methods. 	
	 Materials handling: Nature, objectives and scope of 	
	materialshandling.	
	Inventory Management & Control :-	
IV	 Inventory – Meaning and types of inventory 	
	 Inventory Management :- Meaning and objectives 	15
	 Techniques of inventory control 	

- 1. K. Aswathappa & K. Shridhara Bhat Production & Operations Management
- 2. S. A Chunawalla & D R. Patel Production & Operations Management –
- 3. Datta A. K., Materials Management :- Procedures, Text & Cases,
- 4. Donald W. Dobler & David M. Burt- Purchasing & Supply Management Text & Cases.
- 5. Saravanavel P and Sumathi S Production and Materials Management
- 6. Chunnawalla and Patel Production and Materials Management
- 7. Menon Stores Management MacMillan
- 8. Gopalakrishnan Materials Management Prentice Hall of India

B.Com. (Business Management)Part -III,

Semester –V Cours Code – CC 25

Business Ethics (NEP-1.0)

Credits -4 (Marks 100, Theory: 80 Marks, Internal Exam: 20 Marks)

Course Outcome:

- To make students understand Introduction about to Business Ethics
- To help students understand various Social Responsibility
- To help students understand the Impact of Globalization

I	Introduction to Business Ethics Introduction, Definition and need of Business Ethics.	
I		
	 Importance Values and Morals Business ethics. 	15
	 Ethics Concern and Global Trends in Business Ethics. 	
	Corporate Governance and Social Responsibility	
II	 Introduction and Mechanism of corporate Governance 	
	 Systems of corporate Governance 	15
	 Models for Implementation of CSR 	
	Environment Ethics and Marketing Ethics	
III	 India's Environment Policy and Environment Risk 	15
	management.	
	 Concept of Environment Audit 	
	 Concept of Marketing Ethics and Areas in Marketing 	
	Ethics	
	Globalisation	
IV	 Growth of Global Corporations 	
·	 Factors facilitating Globalization 	15
	 Impact of Globalisation on Indian Corporate 	

- 1. Business Ethics- Concept and Practice- B. H. Agalgatti and R.P. Banerjee
- 2. Ethics in Business and Management- R.P. Banerjee (Himalaya Publication)
- 3. Business Ethics and Corporate Governance by A.C. Fernando
- 4. Business Ethics by Crane- Pub. By Oxford Press

B.Com. (Business Management)Part -III,

Semester -VI

Course Code - CC 26

Sales Management (NEP-1.0)

Credits -4 (Marks 100, Theory: 80 Marks, Internal Exam: 20 Marks)

Course Outcome:

- To make student
- To gain knowledge about methods of purchasing
- To make students understand the concept of stores and inventory management

Unit	Content	Contact Hrs.
I	 Introduction to sales management Meaning, Evaluation and Importance of Sales management. 	
	Emerging Trends in sales management	15
	Sales Manager and Sales Person	
II	 Sales Manager-Role, Functions and Characteristics 	
	 Sales Person- Role, Functions and Characteristics 	15
	 Time Management for Sales Manager and sales Persons 	
	Selling Skills and selling strategies	
III	 Selling and business styles, Selling Skills and situations 	15
	 Selling Process and Sales Presentation 	
	 Handling Customer Objections, Fallow – u action 	
	Sales Force Motivation and Compensation	
IV	 Nature and Importance of Sales Force Motivation 	
	 Process and Factors in Sales Force Motivation 	15
	 Compensation- Meaning and Types of Compensation 	
	Plans	

- 1. Sales Management by Pradip Mallik
- 2. Sales and Distribution Management by Pingali Venugopal
- 3. Sale Management by C. L. Tyagi and Arun Kumar, Hardbond 2004
- 4. Personal Selling and Sales Management by R. Krishnamoorthy, Himalaya.

B.Com. (Business Management)Part -III,

Semester -VI

Course Code - DSE III

Management Information System (NEP-1.0)

Credits -4 (Marks 100, Theory: 80 Marks, Internal Exam: 20 Marks)

Course Outcome:

- To make students evaluate the role of information systems in today's competitive business environment
- To Identify and describe important features of organizations in order to build and useinformation systems successfully.
- Demonstrate systems analysis, design and decision making in a business setting.

UNIT	CONTENT	Contact Hrs.
	Concept of Management Information System	
I	 MIS support for planning, Organizing and controlling 	
	Structure of MIS	15
	 Information System for decision – making. 	
	Concept of Information System	
II	 Characteristics of Information System 	
	 Classification Information Systems 	15
	 Categories of Information Systems – Strategic information 	
	system and competitive advantage	
	Computers and Information Processing	
III	 Classification of computer – Input Devices – Output devices. 	15
	 Storage devices –Batch and online processing. 	
	Database management system (DBMS)	
	System Analysis and design	
IV	■ SDLC – Role of System Analyst	
	 Benefits of System Analysis and design 	15
	 Functional Information system –Personnel, production, 	
	material, marketing.	

- 1. "Management Information Systems", Prentice Hall of India Mudrick & Ross
- 2. "Management Information System", Gordan B. Davis
- 3. "Information Systems Analysis and Design" James A Senn
- 4. "Management Information Systems" Prentice Hall of Undua Sadagopan
- 5. "Management Information System" CSV Murthy Himalaya Publications O'Brien, Management Information Systems Managing Information Technology in the Business Enterprise, Tata McGraw Hill.

Shivaji University Kolhapur B. Com. (Business Management) Part-III Semester –VI

Course Code: DSE IV

Project Appraisal and Monitoring (NEP-1.0)

Credit: 4 (Marks: 100, Theory: 80 Marks, Internal Exam: 20 Marks)

Course Outcomes:

- Able to understand Project and Project Design
- Able to apply principle of project management
- Able to analyze project proposal for loan sanctioning

• Able to monitor and supervise the project financed by the banks

Unit	Content	Contact
Unit	Content	Hrs.
	Introduction to Project and Project Design	11136
	Concept and types of Projects: Different Classifications	
Ι	 Project Identification: Criteria's and Procedure 	
	Selection of Projects Under Risk - Project Lifecycle	15
	Prerequisites for Successful Project Implementation	
	Project Proposals	
II	Project formulation: Objectives, Stages and Significance Project Project Projection Projection Project and New Project Projec	
11	Projects Proposal for Existing Product and New Product	15
	Components of Project Proposal - Financial and Non-Financial	
	 Cost of the Project (Manufacturing & Service)- Contents and 	
	calculations	
	Aspects of Project Appraisal	
TTT	 Importance of Project Appraisal for Banker 	
III	Financial, Technical and Legal Feasibility: Nature and	15
	Importance	13
	 Economic, Managerial and Environmental Feasibility: Nature 	
	and Importance	
	 Project Appraisal under Inflationary Conditions 	
	Project Analysis and Monitoring	
	 Social-cost benefit analysis - Break Even Point Analysis 	
IV	 Project Appraisal Methods - NPV, ARR, PI, IRR, Pay Back Period 	
	 Objectives and Significance of Project Monitoring in Bankers 	15
	Perspective	
	 Project Monitoring by Banker: Problems and Precautions 	

- Jason Charvat, 2003, Project Management Methodologies: Selecting, Implementing, and Supporting Methodologies and Processes for Projects, John Wiley & Sons, 07-Feb-2003
- 2. Bruce T. Barkley, 2007, Project Management in New Product Development, McGraw Hill Professional, 23- Nov-2007
- 3. K. Nagarajan, 2004, Project Management, New Age International, 2004
- 4. Subhash Chandra Das, 2011, Project Management And Control, PHI Learning Pvt. Ltd., 03-Nov-2011

Nature of Question Paper

B. Com. (Business Management) (NEP-1.0)

QUESTION PAPER PATTERN

FOR ALL SEMESTER

Duration: 3 Hours Total Marks: 80

Instructions-

1.	All questions	are compu	lsory.
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- 2. Figures to the right indicate marks.
- 3. Use of calculator is compulsory for Accountancy/ Finance Course.
- 4. Scientific calculator not allowed for Accountancy/ Finance Course.
- Q. 1 Answer the Following (fill in the blanks, True or False, Multiple Choice Questions)
- Q.2 Broad Question/ Numerical Problem in case of Accountancy/Finance etc.

OR

- Q.2 Broad Question/ Numerical Problem in case of Accountancy/Finance etc. 15
- Q. 3 Write Short Answers/Numerical Problem in case of Accountancy/Finance etc. (Any Two) 10
- Q. 4 Write Brief Answers/Numerical Problem in case of Accountancy/Finance etc. (Any Two) 20
- Q. 5 Write Short Notes (Any Five) 25

Note: The above nature of Question paper is applicable for B.Com Programme for all six semesters. For the courses were testing of students vide numerical problems is concern, Question Number 1 and Question Number 2 carries numerical problems (Accountancy/Finance paper only)